**Frequently Asked Questions**

1. **What are the eligibility requirements of the Scheme?**

   To be eligible to apply for the CUHK Student Residence Bursary, applicants must:
   
   - be local full-time undergraduate students;
   - be registered residents of the hostel and have resided in hostel for at least 75% of the time of the term;
   - have average monthly household income (during 1 April 2018 to 31 March 2019) lower than the median of the monthly household income published in the most recent Quarterly Report on General Household Survey by the Census and Statistics Department (Please refer to the Guidelines for the monthly household income bandings);
   - be not able to benefit from CCF hostel subsidy or receive less than $1,420 per term under the CCF hostel subsidy.

2. **When should I submit the application for Student Residence Bursary Scheme?**

   For students who live in hostel for the first term or the whole year, they should submit their applications during 3 September to 31 October 2019.

   For students who live in hostel for the second term only, they should submit their applications during 7 January to 28 February 2020.

3. **How can I apply for Student Residence Bursary Scheme?**

   Applications must be submitted online in the Chinese University Student Information System (CUSIS) (Website: http://www.cuhk.edu.hk/cusis; MyCUHK > CUSIS and MyStudy > Financial Aid Online Appl Form > Public Application > click the magnifying glass to select “Student Residence Bursary”) during the application period. Supporting documents in hard copy should be submitted to the College Office before the application deadline. Applications without complete supporting documents will not be processed.

4. **What kinds of supporting documents do I need to submit?**

   After submission of the online application, applicants should submit the documentary proofs of monthly income of all members in the family (e.g. salary statement, employer’s return of remuneration and pensions, bank account statement indicating salary payments, profit and loss account, etc.) for the period from 1 April 2018 to 31 March 2019. Applicants should print out Section 7 of the online application form and submit together with the supporting documents to their respective College by the deadline. However, for those who have already applied for the University Bursaries and Loans (UBL), they need NOT submit their supporting documents to the College.

5. **Do I still need to apply for the Student Residence Bursary Scheme separately if I apply for the University Bursaries and Loans (UBL)?**

   Yes, but applicants do not have to submit the supporting documents to the College since their documents for the UBL applications are sufficient for the Student Residence Bursary Scheme.
6. Can I still apply for the University Student Residence Bursary if my family has been receiving Comprehensive Social Security Assistance (CSSA)?

Since eligible CSSA recipients will in general receive the maximum amount of Community Care Fund (CCF) Hostel Subsidy, they would no longer be eligible for the University Student Residence Bursary. For exceptional cases, students can contact the Office of Admissions and Financial Aid (OAFA) for assistance.

7. How much residence bursary can I receive for each term?

For eligible needy students who are not able to benefit from CCF hostel subsidy, the value of each bursary will be $1,420 per term (excluding summer session).

For eligible needy students who receive less than $1,420 per term under CCF hostel subsidy, the value of each bursary will be the difference between $1,420 and the approved amount of CCF hostel subsidy.

8. Is the maximum amount of bursary the same for all room types?

The maximum amount of residence bursary is same for all shared room types. Students living in single rooms are not eligible unless with justifiable reasons.

9. How to calculate the residency percentage?

The residency percentage is based on the official registered check-in and check-out date. It is not based on the actual number of overnight stay in the hostel.

10. How will I receive the residence bursary?

The approved amount of residence bursary will be deposited into your bank account according to the account information provided in the application form.

11. When will I receive the residence bursary?

Since the application result of residence bursary depends on the CCF hostel subsidy result, arrangement for disbursement of the residence bursary for the first term will be made in late February/ early March while for the second term will be in late July/ early August tentatively.

12. Where can I get more information on the CCF Hostel Subsidy?


13. Where can I get more information on the University Student Residence Bursary?

Details on University Student Residence Bursary can be found at the OAFA website http://admission.cuhk.edu.hk .